# Defect Log - VAR 4.5.2

* FE: VAR Web 4.5.2+204
* BE: VAR Resources 4.5.2+93

**Closed Defects**

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| **Key** | **T** | **Summary** | **Description** | **RTM-test id** | **severity** | **Fix Version/s** | **Created** | **Resolved** | **Status** | **Resolution** | **workaround** |
| [VAR-12952](https://issues.mobilehealth.va.gov/browse/VAR-12952) | Bug | [Not](VAR_v4.5.0_Defect%20Log.docx) able [to](https://issues.mobilehealth.va.gov/browse/VAR-12952) switch [between](https://issues.mobilehealth.va.gov/browse/VAR-12952) [clinic](https://issues.mobilehealth.va.gov/browse/VAR-12952) | Issue: If user is trying to switch clinic, and switch back to original selection clinic, user is not able to schedule an appointment, and there is console error.   1. Log into VAR. 2. Select the New Appointment Request Button. 3. Schedule an appointment using option Schedule Myself under new appointment and request page. 4. Select any clinic and fill out all the required fields. 5. Then switch to different clinic. 6. Now switch back to the previously selected clinic and fill out all the required fields. 7. Select schedule appointment button.   Expected Result: User should be able to switch between clinic and schedule an appointment.  Note: Before selecting the "Schedule Appointment" button please fill out all the required fields.  . | 1. [VAR-12143](https://issues.mobilehealth.va.gov/browse/VAR-12143) | Level 2 - Major | VAR 4.5.2 | 17/Aug/18 | 20/Aug/18 | Closed | *Complete* | No Workaround |
| [VAR-12948](https://issues.mobilehealth.va.gov/browse/VAR-12948) | Bug | can not read property ‘channel’ of [undefined](https://issues.mobilehealth.va.gov/browse/VAR-12948) error on login | VAR is throwing a cannot read property 'channel' error when login URL is accessed. This happens at random. Need someone to analyze and debug the root cause.  Steps to reproduce:  1) Access VAR url with inspect tools closed  2) refresh browser multiple times or navigate through the app after login  Expected: User can perform desired actions  Actual: Blank white screen  Please see attached screenshot  Stack trace:  Uncaught TypeError: Cannot read property 'channel' of undefined at VM419 loading-spinner.js:15 at Object.execCb (VM390 require-2.1.14.min.js:29) at Z.check (VM390 require-2.1.14.min.js:18) at Z.<anonymous> (VM390 require-2.1.14.min.js:23) at VM390 require-2.1.14.min.js:8 at VM390 require-2.1.14.min.js:23 at v (VM390 require-2.1.14.min.js:7) at Z.emit (VM390 require-2.1.14.min.js:23) at Z.check (VM390 require-2.1.14.min.js:19) at Z.enable (VM390 require-2.1.14.min.js:23) | [VAR-12132](https://issues.mobilehealth.va.gov/browse/VAR-12132) | Level 3 - Average | VAR 4.5.2 | 17/Aug/18 | 20/Aug/18 | Closed | *Complete* | No Workaround |
| VAR-[12463](https://issues.mobilehealth.va.gov/browse/VAR-12463) | Bug | [CC- Appointment list header displaying when veteran has no scheduled appointment](https://issues.mobilehealth.va.gov/browse/VAR-12463) | For veteran who previously had appointments scheduled in the community (but those appointments occurred in the past and they have no future appointments):  Appointment list header displays instead of the statement saying you have no appointments in the next 120 days. See attached screenshot.  Steps to reproduce:   1. With user that previously had appointments scheduled in the community, and those appointments scheduled date has passed, and user has no future appointments of any kind, log into VAOS with CC flag ON. 2. Note that the appointment list header displays. 3. Expected behavior: app should state that user has no appointments in the next 120 days. | 1. [VAR-12133](https://issues.mobilehealth.va.gov/browse/VAR-12133) | Level 3 - Average | VAR 4.5.2 | 25/Jul/18 | 7/Aug/18 | Closed | *Complete* | No Workaround |
| VAR-[12201](https://issues.mobilehealth.va.gov/browse/VAR-12201) | Bug | Expand/Collapse Accordion link [associated](https://issues.mobilehealth.va.gov/browse/VAR-12201) with Date/Time generates confirmation warning Modal | Steps to Reproduce :   * Log into VAR/VOAS and select New Appointment/Request. * Select VA Appointments Radio button(If CC feature is on) * Select Type of Care , City/State, Location * Select Schedule Myself in Step 4 * Select a Clinic * Now navigate to Preferred Date section and click Calendar icon, then select a Date * Click on Show Availability button next to the Calendar icon * Now click on Down Arrow Accordion to collapse available time slots for the selected date   Notice Confirmation warning modal is displayed  Expected Result : Time slots list will collapse without showing any warning Modal | 1. [VAR-12137](https://issues.mobilehealth.va.gov/browse/VAR-12137) | Level 4 - Minor | VAR 4.5.2 | 03/Jul/18 | 10/Aug/18 | Closed | *Complete* | Dev team needs fix the accordion link, so it doesn't trigger the Warning Modal. |
| [VAR-12175](https://issues.mobilehealth.va.gov/browse/VAR-12175) | Bug | Appointment Slot not [reloading](https://issues.mobilehealth.va.gov/browse/VAR-12175) when user switches clinic selection | While directly scheduling an appointment in VAOS, the appointment slots do not reload when the user changes their clinic selection after their first selection. The appointment slots do reload when changing the selection a third time. See attached workflow.  Steps to reproduce:   1. Log into VAOS, select Appointment/request button, and begin the workflow to directly schedule an appointmente 2. Select a clinic and select Show availability. Available timeslots will display 3. Switch the clinic selection, and note that the page did not reload to update the available timeslots 4. Next steps:    1. Complete rest of the form and submit. Note that user receives and error message. OR    2. Switch the clinic selection a third time, and note that the page will refresh this time.   Expected behavor: the page will reload with new clinic slots when a new clinic is selected. | 1. VAR-[12142](https://issues.mobilehealth.va.gov/browse/VAR-12142) | Level 3 - Average | VAR 4.5.2 | 29/Jun/18 | 10/Aug/18 | Closed | *Complete* | User can select a 3rd choice clinic, and the slots reload. Also, the user receives an error if they try to schedule an appointment when the clinic slots are not reloaded. |

**Open Defects**

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| **Key** | **T** | **Summary** | **Description** | **RTM-test id** | **severity** | **Fix Version/s** | **Created** | **Resolved** | **Status** | **Resolution** | **workaround** |
| [VAR-12906](https://issues.mobilehealth.va.gov/browse/VAR-12906) | Bug | [[iOS] 508 voiceover not reading the full text under loading spinner](https://issues.mobilehealth.va.gov/browse/VAR-12906) | I am seeing this issue during 508 on iOS when I click cancel appointment button on the appointment details page and the spinner loads up with a text...the text is not being read. Automatically, it only reads the first word "Processing".  Then I have to manually swipe to the text and then it’s read    Steps to Reproduce :  Log into VAOS .  Choose an appointment. G  Go to appointment details sections  Click the Cancel Appointment button  Loading spinner is displayed with text "Processing your cancellation. This step may take few minutes"  Automatically, the screen reader only reads the first word "Processing".  Manually swipe to the text and then it’s read fully  Expected Result : Screen reader should read the whole text, not just the first work | [VAR-12144](https://issues.mobilehealth.va.gov/browse/VAR-12144) |  | VAR 4.8.0 | 14/Aug/18 | No | Open | Unresolved |  |
| 1. [VAR-12896](https://issues.mobilehealth.va.gov/browse/VAR-12896) |  | [Elements on the background are accessible by Tab when Loading Spinner is rendering](https://issues.mobilehealth.va.gov/browse/VAR-12896) | Steps to Reproduce :  This issue can be reproduced across the VAOS App whenever there is Loading Spinner is rendering.  Scenario 01:  Log into VAOS .  Notice that New Appointment/Request button is enabled while Loading Spinner present.  Expected Result : New Appointment/Request button will be disabled  Scenario 02:  Select a VA appointments , navigate to Appointment details view page.  Select Cancel Appointment button.  When the Loading Spinner is being displayed , tab through the elements present on the Background.  Expected Result : Elements on the Background will not be accessible by tab when Loading Spinner Present. | [VAR-12140](https://issues.mobilehealth.va.gov/browse/VAR-12140) | Level 4 - Minor | VAR 4.8.0 | 13/Aug/18 | No | Open | Unresolved | User needs to tap on the screen to get the current state of the app and swipe through cancel confirmed pop up to read the entire body |
| [VAR-12881](https://issues.mobilehealth.va.gov/browse/VAR-12881) | Bug | [Facility Locator does not open in new tab when navigating from “GET Emergency Help” window](Facility%20Locator%20does%20not%20open%20in%20new%20tab%20when%20navigating%20from%20%22Get%20Emergency%20Help%22%20window) | Steps to reproduce:  Login to VAOS  Click on "Get Emergency Help"  Click on "VA Facility" hyperlink–URL opens in the same window that VAOS is in, navigating away from VAOS.  Expected behavior: Facility locator page opens in a new window.  Link triggers a confirmation modal that shows the text "You are about to leave the VA Appointments app. Select CONTINUE to proceed to the link information selected, or select RETURN to return to the VA Appointments app."  When the user clicks "continue" button from this modal, the link opens in a new browser tab.  An example of this functionality can be found under "Help" in the User menu.  Locations in app:  Unauthenticated view/landing page  Upon login/authenticated view  Subtasks:  Investigate issue  identify locations of all external links - once identified, Curtis will write stories for these locations.  Fix the issue in the locations specified in this ticket  Unit test update  Manual testing  Automation testing  Code Review  Demo to PO | 1. [VAR-12136](https://issues.mobilehealth.va.gov/browse/VAR-12136) |  | VAR 4.8.0 | 28/June/18 | No | Open | Unresolved |  |
| 1. [VAR-12569](https://issues.mobilehealth.va.gov/browse/VAR-12569) | Bug | [508:](https://issues.mobilehealth.va.gov/browse/VAR-12381) screen reader does not read Date/tie correctly throughout the app | Precondition: 508 Accessibility tool need be installed or turned on.  Issue: a screen reader does not read the time correctly in the appointment list and throughout the app.  Steps to recreate:  With Talkback ON:   1. Log into VAR 2. Swipe to an appointment from the appointment list (if none existing, schedule an appointment and return to appointment list). 3. Have screen reader read the date/time. Talkback will read the date as numbers–i.e. 08/29/2018 would be read as "eight slash twenty-nine slash two thousand eighteen." The time will be read as a number–i.e. the HHMM time of 0930 will be read as "nine hundred and thirty".   Expected result: An accessibility tool should be reading MM/DD/YYYY and HHMM time as "zero eight slash two nine slash two zero one eight" and "zero nine three zero."  Note: Similar issue is being happening throughout the app, ex. appointment list, request list, request details, appointment details, and new appointment/request form, and CC forms. and  other devices, IE(NVDA)and IOS(VO), Android(Talkback)  that a screen reader doesn't read the date/time in the appointment list correctly and throughout the app.  Please see the attached screenshots below: | [VAR-12133](https://issues.mobilehealth.va.gov/browse/VAR-12133) | Level 4 - Minor | VAR 4.8.0 | 20/Aug/18 | No | Open | Unresolved |  |
| 1. [VAR-12541](https://issues.mobilehealth.va.gov/browse/VAR-12541) | Bug | [Session time out warning is not being displayed](https://issues.mobilehealth.va.gov/browse/VAR-12541) | VAR:  "Your session is about to expire" pop up does not display on VAR when a user is idle for specific time. The user is automatically logged out. Also at times, the session expires even when a user is active on a form. Especially on appointment details page and CC forms.    Steps to reproduce:  1) Login to VAR  2) Click on an existing appointment  3) Click cancel appointment  4) Stay idle for a few minutes until you are logged out or perform the cancel action after 15 minutes if still logged in  5) repeat above steps with varios CC pages as well  Expected:  Session time out warning is displayed  Actual:  User is automatically logged out or session inactivated while the form is still displayed | [VAR-12132](https://issues.mobilehealth.va.gov/browse/VAR-12132) | Level 4 - Minor | VAR 4.8.0 | 30/Jul/18 | No | Open | Unresolved | Just refresh the page or login again to go back to your task |